



Accessibility Feedback Form

The Accessibility for Ontarians with Disability Act, 2005 (AODA) is provincial legislation that aims to achieve a fully accessible Ontario.

At B&G Industrial Services Ltd., we value all our customers, visitors and employees and constantly strive to meet everyone's needs. We are committed to providing quality goods and services that are accessible to all persons that we serve.

Your feedback is important to in helping us improve the accessibility of our services. Please take a moment to complete this feedback form and let us know how we are doing.

Location of Visit: _____ **Date of Visit:** _____

1. What was the purpose of your visit today?

2. Did we respond appropriately to your customer service needs?

☐ Yes ☐ No

If no, please explain:

3. Was our customer service provided to you in an accessible manner?

☐ Yes
☐ No

If no, please explain:

4. Would you like to provide any additional details or suggestions for improvement? If so, please respond below.

Please provide us with your contact information below:

Full Name: _____

Phone Number: _____

Email Address: _____

How would you like to be contact?

☐ By Phone ☐ By Email ☐ I don't want to be contacted

Personal information, on this form, is being collected under the authority of section 11 of the Integrated Accessibility Standards, Ontario Regulation 191/11 under the Accessibility for Ontarians with Disabilities Act, 2005, and will be used to address and resolve issues related to the accessibility of B&G Industrial Services Ltd. goods, services, programs, and facilities. Questions about this collection should be directed to the HR Dept., B&G Industrial Services Ltd., 8091 Industrial Park Rd., Thornloe, ON, P0J 1S0, 705-647-6668 ext. 26.

Thank you – we appreciate your feedback!